

Dear Valued Customer

We understand your concerns about entering our salon following the lockdown restrictions being relaxed. This notification is to assure you that we have done all we can to protect your health, safety and wellbeing whilst you are visiting our premises. The safety of our clients and our staff is our highest priority and is of paramount importance to us.

We have undertaken a risk assessment of our business following the Government's "Covid-19 Secure" guidance and the following precautions that have been implemented.

We Have:

- Reorganized the salon layout to comply with social distancing and back to back / side by side working.
- Introduced signage to remind clients and staff of distancing requirements and waiting locations
- Extended our opening hours and introduced staggered working to limit the number of staff and clients on the premises
- Deep cleaned and disinfected all surfaces and implements
- Implemented a comprehensive intra-day cleansing regime focused on high contact areas
- Minimised the sharing of equipment between staff and clients
- Laundered / disinfected all capes, towels and linens
- Re-trained our staff on essential hygiene control and hand hygiene practices – including hand cleansing between clients and signage as visual reminders
- Removed any non-essential items throughout our salon business
- Initiated contactless methods of scheduling and payment
- Acquired appropriate personal protective equipment (PPE) to be used when necessary and as directed by Government
- Discontinued the practice of hand shaking and other non-essential contact
- Evaluated the clinical vulnerability of our staff and considered this in the assignment of their roles

Please relax and enjoy your time in our salon today.

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